PHOTO

James Cin

Job IT Specialist

Place Texas, USA

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Phone 972-998-6568

Skills

* HTML
* CSS
* Javascript
* SQL
* PHP
* Java
* Python

Languages

* English
* Burmese
* Chin (Hakha)

EDUCATION

* Google IT Support Professional Certificate
* Software Development Career
* Google IT Automation with Python Certificate

PROFESSIONAL EXPERIENCE

**Transportation Associate TA (L3) •** *Amazon, Texas* **05/2021-Present**

* Check in and check out  incoming and outgoing semi-trailer trucks using computer systems
* Moving trailers in the yard
* Utilizes various computer applications to manage loads arrival and departure for yard processes

**Inbound | Outbound |Gate Keeper| Problem Solver | Ambassador•** *Amazon, Indiana and Texas* **07/2015- 07/2020**

* Performing to meet business requirements
* Effectively fixed data errors for Amazon products and updated with the correct information for customers will receive the correct item in their order
* Resolving  inventory issues as best as possible to keep inventories defect clear
* To train  new hire personals (associates)

**IT Support Specialist•** *Siri, Malaysia* **07/2011-07/2014**

* Installed computer network devices, hardware and software for customers
* Troubleshooting computer issues and problem solved for any issues that arose within the company
* Setting up local network for individual homes
* Utilizes Windows OS and Mac OS and Linux (Ubuntu) to support business operations